Welcome to the California State University (CSU) – the world’s largest comprehensive higher education system in the nation with 23 unique campuses serving more than 474,000 students with 49,000 employees statewide. Each year, the University awards more than 100,000 degrees. CSU graduates now total more than 3 million strong, and are serving as leaders in the industries that drive California’s economy, including business, agriculture, entertainment, engineering, teaching, hospitality and healthcare. Learn more at the Cal State University web site. (http://www.calstate.edu)

More than 50-year tradition of excellence
Since 1961, the CSU has provided an affordable, accessible, and high-quality education to nearly three million graduates around the state of California. While each campus is unique based on its curricular specialties, location and campus culture, every CSU is distinguished for the quality of its educational programs. All campuses are fully accredited, provide a high-quality broad liberal educational program and offer opportunities for students to engage in campus life through the Associated Students, Inc., clubs and service learning. Through leading-edge programs, superior teaching and extensive workforce training opportunities, CSU students graduate with the critical thinking skills, industry knowledge and hands-on experience necessary for employment and career advancement.

Facts
• CSU faculty attract nearly $570 million annually in research and education grants, and contracts by federal, state and regional agencies.
• Today, one of every 20 Americans with a college degree is a CSU graduate.
• One in every 10 employees in California is a CSU alumnus.
• The CSU awards 43 percent of the bachelor’s degrees earned in California.
• Almost half of all the nurses in the state earn their degrees from the CSU.
• The CSU awards 95 percent of the hospitality/tourism degrees in the state.
• Nearly half of all of the state’s engineers earn their degrees from the CSU.
• The CSU is the leading provider of teacher preparation programs in the state.
• The CSU offers more than 115 fully online and 96 hybrid degree programs and concentrations.
• The CSU offers 3,253 online courses to provide more educational options to students who may prefer an online format to a traditional classroom setting.
• The CSU’s growing online concurrent enrollment program gives students the ability to enroll in courses offered by other campuses in the CSU system.
• Over the past four years, the CSU has issued nearly 50,000 professional development certificates in education, health services, business and technology, leisure and hospitality, manufacturing, international trade and many other industries.
• Nearly half of the CSU’s 474,000 students are engaged in some type of community service, totaling 32 million hours of service annually.
• More than 13,000 students participate in STEM (science, technology engineering and mathematics) service-learning courses.
• For every $1 that the state invests in the CSU, the University generates $5.43 for California’s Economy.

Governance
The Board of Trustees, most of who are appointed by the governor and serve with faculty and student representatives, govern the system. The CSU Chancellor is the chief executive officer, reporting to the Board. The campus presidents serve as the campus-level chief executive officers. The Trustees, Chancellor and Presidents develop systemwide educational policy. The Presidents, in consultation with the Academic Senate and other campus stakeholder groups, render and implement local policy decisions.

CSU Historical Milestones
The Donahoe Higher Education Act established the individual California State Colleges as a system with a Board of Trustees and a Chancellor in 1960. In 1972, the system was designated as the California State University and Colleges, and in 1982 the system became the California State University. Today, the CSU is comprised of 23 campuses, including comprehensive and polytechnic universities and, since July 1995, the California Maritime Academy, a specialized campus.

The oldest campus—San José State University—was founded in 1857 and became the first institution of public higher education in California. The newest—CSU Channel Islands—opened in fall 2002, with freshmen arriving in fall 2003.

In 1963, the State Academic Senate was established to act as the official voice of CSU faculty in systemwide matters. Also, the California State College Student Presidents Association—which was later renamed the California State Students Association—was founded to represent each campus student association on issues affecting students.

Through its many decades of existence, the CSU has continued to adapt to address societal changes, student needs and workforce trends. While the CSU’s core mission has always focused on providing high-quality, affordable bachelor’s and master’s degree programs, over time the University has added a wide range of services and programs to support student success – from adding health centers and special programs for veterans to building student residential facilities to provide a comprehensive educational experience.

To improve degree completion and accommodate students working full- or part-time, the educational paradigm expanded to give students the ability to complete upper-division and graduate requirements through part-time, late afternoon, and evening study. The University also expanded its programs to include a variety of teaching and school service credential programs, specially designed for working professionals.

The CSU marked another significant educational milestone when it broadened its degree offerings to include doctoral degrees. The CSU independently offers educational doctorate (Ed.D.), Doctor of Physical Therapy (DPT), and Doctor of Nursing Practice (DNP) degree programs. A limited number of other doctoral degrees are offered jointly with the University of California and private institutions in California.

In an effort to accommodate community college transfer students, the CSU, in concert with the California Community Colleges, launched
the Associate Degree for Transfer, which guarantees admission to the CSU with junior status for transfer students who earn the AA-T or AS-T degrees.

Always adapting to changes in technology and societal trends to support student learning and degree completion, the CSU initiated another milestone in 2013, when it launched CalState Online, a systemwide collection of services that support the delivery of fully online programs from campuses. Now, full-time students also have access to fully online courses offered at other CSU campuses.

By providing an accessible, hands-on education that prepares graduates for career success, the CSU has created a network of alumni that is so extensive and renowned that it spans across the globe. In 2014-15, the CSU celebrated The Class of 3 Million, the year-round campaign celebrating the 3 million alumni from all of CSU’s campuses, including the Class of 2015.

The CSU strives to continually develop innovative programs, services and opportunities that will give students the tools they need to meet their full potential. With 23 campuses, 474,000 students and 49,000 faculty and staff, the CSU is committed to providing a quality higher education that prepares students to become leaders in the changing workforce.

Trustees of the California State University

Ex Officio Trustees

The Honorable Edmund G. Brown, Jr.
Governor of California

The Honorable Gavin Newsom
Lieutenant Governor of California

The Honorable Anthony Rendon
Speaker of the Assembly

The Honorable Tom Torlakson
State Superintendent of Public Instruction

Dr. Timothy P. White
Chancellor of the California State University

Appointed Trustees

Appointments are for a term of eight years, except student, alumni, and faculty trustees whose terms are for two years. Terms expire in the year in parentheses. Names are listed alphabetically.

- Silas Abrego (2021)
- Jane W. Carney (2022)
- Adam Day (2023)
- Rebecca D. Eisen (2018)
- Douglas Faigin (2017)
- Debra S. Farar (2022)
- Jean P. Firstenberg (2018)
- Lillian Kimbell (2016)
- Thelma Meléndez de Santa Ana (2017)
- Hugo N. Morales (2020)
- John Nilon (2018)
- J. Lawrence Norton (2019)
- Jorge Reyes Salinas (2018)
- Lateefah Simon (2019)
- Steven Stepanek (2015)
- Peter J. Taylor (2021)

Maggie White (2017)

Officers of the Trustees

- The Honorable Edmund G. Brown, Jr. - President
- Lou Monville - Chair
- Rebecca D. Eisen - Chair
- Framroze Virjee - Secretary
- Steve Relyea - Treasurer

Correspondence with Trustees should be sent to

c/o Trustees Secretariat
The California State University
401 Golden Shore
Long Beach, CA 90802-4210

Office of the Chancellor

The California State University
401 Golden Shore, Suite 620
Long Beach, CA 90802-4210
(562) 951-4000

Cal State University website (http://www.calstate.edu)

- Dr. Timothy P. White - Chancellor – CSU System
- Mr. Steve Relyea - Executive Vice Chancellor and Chief Financial Officer
- Dr. Loren J. Blanchard - Executive Vice Chancellor, Academic and Student Affairs
- Mr. Framroze Virjee - Executive Vice Chancellor, General Counsel
- Mr. Garrett P. Ashley - Vice Chancellor, University Relations and Advancement
- Mr. Andrew Jones – Interim Vice Chancellor, Human Resources
- Mr. Larry Mandel - Vice Chancellor and Chief University Auditor

CSU Campuses

California State University, Bakersfield
9001 Stockdale Highway
Bakersfield, CA 93311-1022
Dr. Horace Mitchell, President
(661) 654-2782 Bakersfield website (http://www.csub.edu)

California State University, Channel Islands
One University Drive
Camarillo, CA 93012
Dr. Erika D. Beck, President
(805) 437-8400 Channel Islands website (http://www.csuci.edu)

California State University, Chico
400 West First Street
Chico, CA 95929
Dr. Gayle E. Hutchinson, President
(310) 898-4636 Chico website (http://www.csuchico.edu)

California State University, Dominguez Hills
1000 East Victoria Street
Carson, CA 90747
Dr. Willie Hagan, President
(530) 243-3696 Dominguez Hills website (http://www.csudh.edu)

California State University, East Bay
25800 Carlos Bee Boulevard
Hayward, CA 94542
Dr. Leroy M. Morishita, President
California State University, San Bernardino
5500 University Parkway
San Bernardino, CA 92407-2393
Dr. Tomás D. Morales, President
(909) 537-5000 San Bernardino website (http://www.csusb.edu)

San Diego State University
5500 Campanile Drive
San Diego, CA 92182
Dr. Elliot Hirshman, President
(619) 594-5200 San Diego State University website (http://www.sdsu.edu)

San Francisco State University
1600 Holloway Avenue
San Francisco, CA 94132
Dr. Leslie E. Wong, President
(415) 338-1111 San Francisco State University website (http://www.sfsu.edu)

San José State University
One Washington Square
San Jose, CA 95192-0001
Dr. Mary A. Papazian, President
(408) 924-1000 San Jose State University website (http://www.sjsu.edu)

California Polytechnic State University, San Luis Obispo
One Grand Avenue
San Luis Obispo, CA 93407
Dr. Jeffrey D. Armstrong, President
(805) 756-1111 San Luis Obispo website (http://www.calpoly.edu)

California State University, Stanislaus
1801 East Cotati Avenue
Rohnert Park, CA 94928-3609
Dr. Judy K. Sakaki, President
(707) 664-2880 Sonoma State University website (http://www.sonoma.edu)

Sonoma State University
18801 East Cotati Avenue
Rohnert Park, CA 94928-3609
Dr. Judy K. Sakaki, President
(707) 664-2880 Sonoma State University website (http://www.sonoma.edu)

California State University, Stanislaus
One University Circle
Turlock, CA 95382
Dr. Ellen N. Junn, President
(209) 667-3122 Stanislaus website (http://www.csustan.edu)

California State Polytechnic University, Pomona
3801 West Temple Avenue
Pomona, CA 91768
Dr. Soraya M. Coley, President
(909) 869-7659 Pomona website (http://www.cpp.edu)

California State University, Sacramento
6000 J Street
Sacramento, CA 95819
Dr. Robert S. Nelson, President
(916) 278-6011 Sacramento website (http://www.csus.edu)

California State University, San Bernardino
5500 University Parkway
San Bernardino, CA 92407-2393
PROGRAMS LEADING TO LICENSURE AND CREDENTIALING

Admission into programs leading to licensure and credentialing does not guarantee that students will obtain a license or credential. Licensure and credentialing requirements are set by agencies that are not controlled by or affiliated with the CSU and requirements can change at any time. For example, licensure or credentialing requirements can include evidence of the right to work in the United States (e.g., social security number or tax payer identification number) or successfully passing a criminal background check. Students are responsible for determining whether they can meet licensure or credentialing requirements. The CSU will not refund tuition, fees, or any associated costs, to students who determine subsequent to admission that they cannot meet licensure or credentialing requirements. Information concerning licensure and credentialing requirements are available from the International Student Services Office, UH-235, (909) 537-5193.

Career Placement

The Career Development Center may furnish, upon request, information about the employment of students who graduate from programs or courses of study preparing students for a particular career field. Any such data provided must be in a form that does not allow for the identification of any individual student. This information includes data concerning the average starting salary and the percentage of previously enrolled students who obtained employment. The information may include data collected from either graduates of the campus or graduates of all campuses in the California State University system.

Campus Safety Report

California State University, San Bernardino publishes a “Campus Safety Report” each September 1st in compliance with federal law. The report contains information on campus safety services, policies, procedures and recent crime statistics. This report is available through the university main web page index listing “Campus Safety Report” and copies may be obtained from the Department of Public Safety.

Average Support Cost Per Full-Time Equivalent Student and Sources of Funds

The total support cost per full-time equivalent student (FTES) includes the expenditures for current operations, including payments made to students in the form of financial aid, and all fully reimbursed programs contained in state appropriations. The average support cost is determined by dividing the total cost by the number of FTES. The total CSU 2016/17 budget amounts were $3,169,425,000 from state General Fund (GF) appropriations and before adding $36.8 million CalPERS retirement adjustment, $1,685,885,000 from tuition fee revenue and after tuition fee discounts (forgone revenue), and $528,555,000 from other fee revenues for a total of $5,383,865,000. The 2016/17 resident FTES target is 361,644 and the nonresident FTES based on past-year actual is 22,552 for a total of 384,196 FTES. The GF appropriation is applicable to resident students only whereas fee revenues are collected from resident and nonresident students. FTES is determined by dividing the total academic student load (e.g. 15 units per semester) (the figure used here to define a full-time student's academic load).

The 2016/17 average support cost per FTES based on GF appropriation and net tuition fee revenue only is $13,152 and when including all sources as indicated below is $14,528, which includes all fee revenue (e.g. tuition fees, application fees, and other campus mandatory fees) in the CSU Operating Fund. Of this amount, the average net tuition and other fee revenue per FTES is $5,764.

<table>
<thead>
<tr>
<th>State Appropriation (GF)</th>
<th>Amount</th>
<th>Average Cost per FTES</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Tuition Fee Revenue</td>
<td>1,685,885,000</td>
<td>4,388</td>
<td>30.2%</td>
</tr>
<tr>
<td>Other Fee Revenue</td>
<td>528,555,000</td>
<td>1,376</td>
<td>9.5%</td>
</tr>
<tr>
<td>Total Support Cost</td>
<td>5,383,865,000</td>
<td>14,528</td>
<td>100%</td>
</tr>
</tbody>
</table>

1 Represents state GF appropriation in the Budget Act of 2016/17; GF is divisible by resident students only (361,644 FTES)
2 Represents CSU Operating Fund, Tuition Fee and other fees revenue amounts (net of tuition fee discounts) submitted in campus August 2015/16 final budgets. Revenues are divisible by resident and nonresident students (375,080 FTES).

The average CSU 2016/17 academic year, resident, undergraduate student basic tuition fee and other Mandatory fees required to apply to, enroll in, or attend the university is $6,881 ($5,472 tuition fee plus $1,409 average campus-based fees). However, the costs paid by individual
students will vary depending on campus, program, and whether a student is part-time, full-time, resident, or nonresident.

**Procedure for the Establishment or Abolishment of Campus-Based Mandatory Fees**

The law governing the California State University provides that specific campus fees defined as mandatory, such as a student association fee and a student center fee, may be established. A student association fee must be established upon a favorable vote of two-thirds of the students voting in an election held for this purpose (Education Code, Section 89300). The campus President may adjust the student association fee only after the fee adjustment has been approved by a majority of students voting in a referendum established for that purpose. The required fee shall be subject to referendum at any time upon the presentation of a petition to the campus President containing the signatures of 10 percent of the regularly enrolled students at the University. Student association fees support a variety of cultural and recreational programs, childcare centers, and special student support programs. A student center fee may be established only after a fee referendum is held which approves by a two-thirds favorable vote the establishment of the fee (Education Code, Section 89304). Once bonds are issued, authority to set and adjust student center fees is governed by provisions of the State University Revenue Bond Act of 1947, including, but not limited to, Education Code sections 90012, 90027, and 90068.

The process to establish and adjust other campus-based mandatory fees requires consideration by the campus fee advisory committee and a student referendum as established by Executive Order 1102, Section III. The campus President may use alternate consultation mechanisms if he/she determines that a referendum is not the best mechanism to achieve appropriate and meaningful consultation. Results of the referendum and the fee committee review are advisory to the campus President. The President may adjust campus-based mandatory fees but must request the Chancellor to establish a new mandatory fee. The President shall provide to the campus fee advisory committee a report of all campus-based mandatory fees. The campus shall report annually to the Chancellor a complete inventory of all campus-based mandatory fees.

For more information or questions, please contact the Budget Office in the CSU Chancellor’s Office at (562) 951-4560.

**Student Complaint Procedure**

The California State University takes complaints and concerns regarding the institution very seriously. If you have a complaint regarding the CSU, you may present your complaint as follows:

1. If your complaint concerns CSU's compliance with academic program quality and accrediting standards, you may present your complaint to the Western Association of Schools and Colleges (WASC) at WASC website (http://www.wascsenior.org/comments). WASC is the agency that accredits the CSU's academic program.

2. If your complaint concerns an alleged violation by CSU of a state law, including laws prohibiting fraud and false advertising, you may present your claim to the campus president or designee. See Procedure for Student Complaints—Executive Order No. 1063 (http://bulletin.csusb.edu/csusystem%20http://www.calstate.edu/eo/eo-1063.html) for details regarding the complaint requirements and complaint process. The president or designee will provide guidance on the appropriate campus process for addressing your particular issue.

If you believe that your complaint warrants further attention after you have exhausted all the steps outlined by the president or designee, or by WASC, you may file an appeal with the Associate Vice Chancellor, Academic Affairs at the CSU Chancellor's Office. This procedure should not be construed to limit any right that you may have to take civil or criminal legal action to resolve your complaint.

**International Programs**

CSU International Program website [http://calstate.edu/IP]

CSUSB Center for International Studies and Programs website [http://international.csusb.edu/Default.aspx]

Developing intercultural communication skills and international understanding among its students is a vital mission of The California State University (CSU). Since its inception in 1963, the CSU International Programs (CSU IP) has contributed to this effort by providing qualified students an affordable opportunity to continue their studies abroad for a full academic year. More than 20,000 CSU students have taken advantage of this unique study option.

International Programs participants earn resident academic credit at their CSU campuses while they pursue full-time study at a host university or special study center abroad. CSU IP serves the needs of students in over 100 designated academic majors. Affiliated with more than 50 recognized universities and institutions of higher education in 18 countries, CSU IP also offers a wide selection of study abroad destinations and learning environments.

- **Australia** - Griffith University, Macquarie University, Queensland University of Technology, University of Queensland, Western Sydney University, Victoria University
- **Canada** - Concordia University
- **Chile** - Pontificia Universidad Católica de Chile
- **China** - Peking University (Beijing)
- **Denmark** - Danish Institute for Study Abroad
- **France** - Institut Catholique de Paris, Institut Supérieur d'Electronique de Paris, Université d'Aix-Marseille (Aix-en-Provence), Université de Cergy-Pontoise, Universités de Paris I, III, IV, VI, VII, VIII, X, XI, XII, XIII, Université Paris-Est Marne-la-Vallée, Université d'Evry Val d'Essonne, and Université de Versailles Saint-Quentin-en-Yvelines
- **Germany** - University of Tübingen and a number of institutions of higher education in the Federal state of Baden-Württemberg
- **Ghana** - University of Ghana
- **Israel** - University of Haifa
- **Italy** - CSU Florence Study Center, Accademia di Belle Arti Firenze
- **Japan** - Waseda University, University of Tsukuba
- **Mexico** - Instituto Tecnológico y de Estudios Superiores de Monterrey, Campus Querétaro
- **South Africa** - Nelson Mandela Metropolitan University
- **South Korea** - Yonsei University
- **Spain** - Universidad Complutense de Madrid, Universidad de Granada, Universidad de Jaén
- **Sweden** - Uppsala University
- **Taiwan** - National Taiwan University
• **United Kingdom** - University of Bradford, University of Bristol, University of Hull, Kingston University, Swansea University

Students participating in CSU IP pay tuition and program fees, and are responsible for airfare, accommodations, meals and other personal expenses. Financial aid, with the exception of Federal Work-Study, is available to qualified students and limited scholarship opportunities are also available. Most programs require students to have upper-division standing at a CSU campus by the time of departure; several programs are open to sophomores or Graduate students. California Community College transfer students admitted to a CSU campus are eligible to apply (to select programs) directly from their community colleges. Students must possess a current cumulative grade point average of 2.75 or 3.0, depending on the program, and must fulfill all coursework prerequisites. Additional program information and application instructions can be found on our website (http://international.csusb.edu/Default.aspx).

Some programs also have language study and/or other coursework prerequisites. Additional information and application materials may be obtained from Elva Salgado, Study Abroad Coordinator, (909) 537-3204, CE-349, or by writing to the California State University International Programs, 401 Golden Shore, Sixth Floor, Long Beach, California 90802-4210. Visit us at the Cal State University International Programs web site (http://www.calstate.edu/ip).